

#### **MANAGE**

# **Ivanti Neurons for Healing**

### **Short Description**

Diagnose and remediate issues quickly and proactively using automation-powered bots.

#### **Medium Description**

Automation-powered bots proactively detect, diagnose, and autoremediate configuration drift, performance, and security issues, and maintain compliance for endpoints. Automation of routine tasks paves the way to creating a truly self-healing environment.

Product	Description	SKU
Ivanti Neurons for Healing	Automation-powered bots to proactively diagnose and remediate issues quickly	TBD

#### What Does it Do?

- Autonomously self-heals endpoints and edge devices
- Detects and resolves issues before they become problems
- Auto-remediates configuration drift, performance, and security issues

## What are the Target Business Outcomes?

- Optimize device performance, health and security
- Speed issue resolution and free up IT to focus on more innovation.
- Reduce time, costs, and improve the user experience

Discovery Guidance	Discovery Questions
Automation, edge devices, self- healing, incident response, IT service delivery	<ul> <li>What is your MTTR for incident resolution today?</li> <li>How do you detect configuration drift?</li> <li>Do you have unreported issues and changes in your environment?</li> <li>Is your service desk operating tactically or strategically?</li> </ul>

■ TBD
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